

AGöRA Privacy Policy

Last updated: 04/06/2020

AGöRA is part of the AGöRA Group which includes Naxos Academy and Fuerteventura Institute of Technology. This privacy policy will explain how our organization uses the personal data we collect from you when you use our website.

Topics:

- What data do we collect?
- How do we collect your data?
- How will we use your data?
- How do we store your data?
- Marketing
- What are your data protection rights?
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What data do we collect?

AGöRA collects the following data:

- Personal identification information (Name, email address, phone number, etc.)

How do we collect your data?

You directly provide AGöRA with most of the data we collect. We collect data and process data when you:

- Register online or place an order for any of our products or services.
- Voluntarily complete a customer survey or provide feedback on any of our message boards or via email.
- Use or view our website via your browser's cookies.

How will we use your data?

AGöRA collects your data so that we can:

- Process your order and manage your account.
- Email you with special offers on other products and services we think you might like.

If you agree, AGöRA will share your data with our partner companies so that they may offer you their products and services.

When AGöRA processes your order, it may send your data to, and also use the resulting information from, credit reference agencies to prevent fraudulent purchases.

How do we store your data?

AGöRA securely stores your data at the secure provided by the web server company. AGöRA will keep your contact data for 5 years after finishing our commercial relation. Once this time period has expired, we will delete your data by erasing from our server.

Marketing

AGöRA would like to send you information about products and services of ours that we think you might like, as well as those of our partner companies.

If you have agreed to receive marketing, you may always opt out at a later date.

You have the right at any time to stop AGöRA from contacting you for marketing purposes or giving your data to other members of the AGöRA Group.

If you no longer wish to be contacted for marketing purposes, please [click here](#).

What are your data protection rights?

AGöRA would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request AGöRA for copies of your personal data. We may charge you a small fee for this service.

The right to rectification – You have the right to request that AGöRA correct any information you believe is inaccurate. You also have the right to request AGöRA to complete the information you believe is incomplete.

The right to erasure – You have the right to request that AGöRA erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request that AGöRA restrict the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object to AGöRA's processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that AGöRA transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email:

Call us at: +34 650 916 067

Or write to us: info@iceforest.net

Privacy policies of other websites

The AGöRA website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

Changes to our privacy policy

AGöRA keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 9 January 2019.

How to contact us

If you have any questions about AGöRA's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: info@iceforest.net

Call us: +34 650 916 067

Or write to us at: AGöRA. Molinaseca, 4. Robledo de Torio. 24197 León. Spain

How to contact the appropriate authority

Should you wish to report a complaint or if you feel that AGöRA has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office.

Email: agoralc@hotmail.com

Address: Molinaseca, 4 – 24197 Robledo de Torio. León. Spain